

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has its own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report an incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Greg Rodgers **Apartment** Lagoon Lodge 206
Arrival Date 6/12/16 **Departure Date** 13/12/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: GOOD FRIENDLY SERVICE

Other Comments:

LIGHTS IN THE MAIN BEDROOM FLICKER AT TIMES.
CLOTHES DRYER DOESN'T TURN OFF BY ITSELF.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

www.HamoRent.com.au

Hamilton Island Holiday Rentals

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Dear Guest,

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Guest Name Sharon Grimison **Apartment** ~~2011~~ Lagoon Lodge 206
Arrival Date 25-11-16 **Departure Date** 29-11-16

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓	✓		
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: Apartment was awesome
 great views, very happy and would love to come back

Other Comments:

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Dear Guest,

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Guest Name Indika Hathorusinghe **Apartment** Lagoon Dodge 206
Arrival Date _____ **Departure Date** _____

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	<input checked="" type="checkbox"/>			
Valet Service	<input checked="" type="checkbox"/>			
Accommodation	<input checked="" type="checkbox"/>			
Cleanliness	<input checked="" type="checkbox"/>			
Buggy Condition	<input checked="" type="checkbox"/>			
Maintenance	<input checked="" type="checkbox"/>			
Overall Satisfaction	<input checked="" type="checkbox"/>			
Value for Money	<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why:
very convenient place

Other Comments:

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Hamilton Island Holiday Rentals

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We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Richard Slazenger **Apartment** Lagoon Lodge 206
Arrival Date 20/12/16 **Departure Date** 24/12/16

How would you rate the following:

Reservation Experience
Valet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

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Guest Name Lisa Bott

Apartment Jagoon Lodge 206

Arrival Date 2-1-17

Departure Date 10-1-17

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Always clean, generous with requests (eg - extra towels). Consistently better than our other HI rentals.

Other Comments:

Minor suggestions - knives could use a sharpener.

Internet option on final payment / prior to check in might be helpful - it is

The Is the main bed due for replacing? we

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

These are just suggestions - definitely not complaints!

Thanks for a great stay!

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We'd appreciate your comments to help us continue to provide the highest of standards.

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Guest Name Rob Klicher **Apartment** Lagoon Lodge 206
Arrival Date 13.1.17 **Departure Date** 22.1.17

How would you rate the following:

Reservation Experience
Valet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		✓		
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Because of the wonderful experience we

Other Comments: have had, without any problems.

They were also at the airport right on time.

Only Thing Re Return Air Vent in Bedroom,

Its very noisy. We were lucky our

Kids slept through - Maybe Re Locate outside of the

Thank you for taking the time to complete the form.

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Bedroom

Main

Bed Needs

update. not most comfortable -

so they don't
have to keep door open!

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Guest Name Emily Clarke **Apartment** Lagoon Lodge 206
Arrival Date 14/3/17 **Departure Date** 18/3/17

How would you rate the following:

Reservation Experience
Valet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
	✓		
✓			
✓			
	✓		
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

Great location. Reasonably priced & friendly staff.

Thankyou for the champagne! :)

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.