

Thank you for booking and staying on Hamilton Island with HamoRent.
 Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390*

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name *Hiang Tran* **Apartment** *L206*
Arrival Date *23/1/16* **Departure Date** *26/1/16*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	<input checked="" type="checkbox"/>			
Meet and Greet Service	<input checked="" type="checkbox"/>			
Accommodation	<input checked="" type="checkbox"/>			
Cleanliness	<input checked="" type="checkbox"/>			
Buggy Condition	<input checked="" type="checkbox"/>			
Maintenance	<input checked="" type="checkbox"/>			
Overall Satisfaction	<input checked="" type="checkbox"/>			
Value for Money	<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name Charmaine Smith **Apartment** Lagoon Lodge 206
Arrival Date 14/3/16 **Departure Date** 19/3/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		✓		
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No

Would you recommend HamoRent to your friends? No



Please specify why:

Other Comments: (1) Buggy FRONT Number PLATE DAMAGED
(2) WASHING MACHINE NOT WORKING PROPERLY Fixed

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Guest Name Jenny Richards **Apartment** Lagoon Lodge 206
Arrival Date 19/3/16 **Departure Date** 24/3/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓	✗		
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: SECOND TIME WE HAVE USED HAMORENT
VERY PROFESSIONAL. NO LOOSE ENDS

Other Comments: MEET AND GREET MAN DOES AN
EXCELLANT JOB AND AS YOUR
FIRST CONTACT POINT EXTREMELY
IMPORTANT. APPARTMENT PRESENTATION

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again

AND FACILITIES ARE EXCELLANT.
Thanks Graeme Richards