

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on **07 4946 5390**

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name DEANNE HERDMAN **Apartment** LAGOON 206
Arrival Date 24-11-15 **Departure Date** 27-11-15

How would you rate the following:

Reservation Experience *Neri A+!*
Meet and Greet Service *LUCAS A+!*
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
		✓	
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

First went to Stayz.com they didn't respond for a few days (too generic of an email)

Other Comments:

*Neri was excellent so helpful & accomodating.
Thankyou so much we will book with you again.*

Buggy fair, no back cover where cords were hanging out, my mum nearly tripped on.

Suggestion for mini Shampoo/conditioners in showers.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

*Thankyou! Please let us know any updates/
specials - deannemonaghan@hotmail.com
we will be back!!*

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Guest Name Michelle Smith **Apartment** L 206
Arrival Date 6/11/15 **Departure Date** 13/11/15

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why: Hassle free experience

Other Comments: First time staying in Lagoon Apartments. Usually stay in Whitsunday Apartments. Very impressed!!

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Dear Guest,
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Guest Name KATHLENE PERRY **Apartment** LAGOON 206
Arrival Date 16-10-15 **Departure Date** 21-10-15

How would you rate the following:	<input checked="" type="checkbox"/> Excellent	Good	Fair	Poor
Reservation Experience	<input checked="" type="checkbox"/>			
Meet and Greet Service	<input checked="" type="checkbox"/>			
Accommodation	<input checked="" type="checkbox"/>			
Cleanliness	<input checked="" type="checkbox"/>			
Buggy Condition	<input checked="" type="checkbox"/>			
Maintenance	<input checked="" type="checkbox"/>			
Overall Satisfaction	<input checked="" type="checkbox"/>			
Value for Money	<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why:

Adam - meet and greet Excellent ✓
Other Comments: Lucas → Also great when Buggy went missing. Nerri - Excellent to Deal with through out the year. Accomodation Beautiful. Thankyou xx

Thankyou so much, look forward to Booking Alan's Daughter's wedding present with you both soon xxx of course Another holiday for

Thank you for taking the time to complete the form.
We hope you enjoyed your holiday and look forward to seeing you again. Alan + I xx.
Hamo rent has our vote ☺. xxx.

FISH 2015

www.HamoRent.com.au

Hamilton Island Holiday Rentals

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0415871816 Cheryl

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Guest Name	<i>Han-Sheng Hsiao</i>	Apartment	<i>Lagoon Lodge 206</i>
Arrival Date	<i>4/10/15</i>	Departure Date	<i>7/10/15</i>

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	<input checked="" type="checkbox"/>			
Meet and Greet Service	<input checked="" type="checkbox"/>			
Accommodation	<input checked="" type="checkbox"/>			
Cleanliness	<input checked="" type="checkbox"/>			
Buggy Condition	<input checked="" type="checkbox"/>			
Maintenance	<input checked="" type="checkbox"/>			
Overall Satisfaction	<input checked="" type="checkbox"/>			
Value for Money	<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why: _____

Other Comments: _____

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Guest Name Lyndsey Webster **Apartment** Lagoon Lodge 206
Arrival Date 8/10/15 **Departure Date** 15/10/15

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		✓		
Maintenance				
Overall Satisfaction				
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes
Please specify why:

Other Comments:
We only got 1 1/2 hrs out of the buggy on the first day before the battery started flashing & it lost power going up hills so I don't know if it was fully charged. as it seems.

P.T.O
Buss 7 was replaced.

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Dear Guest,

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Guest Name Susan McPhee **Apartment** Lagoon Lodge 206
Arrival Date 16/9/15 **Departure Date** 27/9/15

How would you rate the following:

- Reservation Experience
- Meet and Greet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓	✓		
✓	✓		
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

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Lucas or Neri

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Guest Name *TIBON HARSANI* **Apartment** *LAGOON 206*
Arrival Date *8-9-15* **Departure Date** *15-9-15*

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness		✓		
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes ✓
Would you recommend HamoRent to your friends? No Yes
Please specify why: *LOVED SPACE-VIEW & BUGGY*

Other Comments: *MUST HAVE FOXTEL*
WIFI
WOULD LIKE THE BEACH TOWELS ? TO BUY

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Guest Name Raphael Wolfenden **Apartment** Lagoon Lodge 206.
Arrival Date 29/8/15 **Departure Date** 8/9/15

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience <i>N/A via Starlight</i>				
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why: _____

Other Comments:
Lagoon 206 was presented beautifully & so clean which we really appreciated. One bonus in the kitchen would be a colander (for draining spag), an extra sharp knife for veggie preparation and a few more knives and forks.
otherwise we were really impressed, comfortable beds, couches, appliances etc. Thankyou ☺

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