

www.HamoRent.com.au

Hamilton Island Holiday Rentals

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time.

Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 ^{Lucas or Nen} and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name Kellie Crossley Apartment Lagoon Lodge 202
 Arrival Date 5/7/16 Departure Date 11/7/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness		✓		
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

Fantastic apartment, wonderful views
The rock floor
 - The shower needs a really good clean.
 - kitchen needs an oven tray

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name Maggie Wang Apartment Lagoon Lodge 202
 Arrival Date 11/7/16 Departure Date 16/7/16

How would you rate the following:

Reservation Experience
 Valet Service
 Accommodation
 Cleanliness
 Buggy Condition
 Maintenance
 Overall Satisfaction
 Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience				
Valet Service	✓	✓		
Accommodation		✓		
Cleanliness		✓		
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: Included buggy deal. ~~_____~~ ~~_____~~

Other Comments:

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Guest Name David MacDonald **Apartment** Lagoon Lodge 202
Arrival Date 23/7/16 **Departure Date** 6/8/16

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Valet Service		✓		
Accommodation		✓		
Cleanliness		✓		
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction	✓	✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: all of the above.

Other Comments: a lovely stay - we look forward to coming back.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name Gayle George **Apartment** Lagoon Lodge 202
Arrival Date 18/9/16 **Departure Date** 22/9/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: good location, value

Other Comments:

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