

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally 10am however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an Emergency while you're here on Hamilton Island please call 000. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.  
*Lucas or Nevi*

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Rachel Gapla Apartment Lagoon Lodge 202  
 Arrival Date 1/7/16 Departure Date 5/7/16

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓	✓		
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No  Yes

Would you recommend HamoRent to your friends? No  Yes

Please specify why:

Other Comments:

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

# www.HamoRent.com.au

Hamilton Island Holiday Rentals

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**Guest Name** WARREN SMITH      **Apartment** LAGOON 202  
**Arrival Date** 26-5-16      **Departure Date** 30-5-16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	/			
Meet and Greet Service	/			
Accommodation	/			
Cleanliness	/			
Buggy Condition	/			
Maintenance	/			
Overall Satisfaction	/			
Value for Money	/			

Would you book another holiday with HamoRent?       Yes      No

Would you recommend HamoRent to your friends?       Yes      No

Please specify why: \_\_\_\_\_

Other Comments: \_\_\_\_\_

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**Guest Name** *David Marshall*      **Apartment** *Lagoon Lodge 202*  
**Arrival Date** *17/5/16*      **Departure Date** *21/5/16*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	<input checked="" type="checkbox"/>			
Meet and Greet Service	<input checked="" type="checkbox"/>			
Accommodation	<input checked="" type="checkbox"/>			
Cleanliness	<input checked="" type="checkbox"/>			
Buggy Condition	<input checked="" type="checkbox"/>			
Maintenance	<input checked="" type="checkbox"/>			
Overall Satisfaction	<input checked="" type="checkbox"/>			
Value for Money			<input checked="" type="checkbox"/>	

Would you book your next holiday to Hamilton Island with HamoRent?    No     Yes  
 Would you recommend HamoRent to your friends?    No     Yes

Please specify why:

Other Comments:  
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**Guest Name** Patricia Weeks **Apartment** Lagoon lodge 202  
**Arrival Date** 12/5/16 **Departure Date** 16/5/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Meet and Greet Service	✓	✓		
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No  Yes   
Would you recommend HamoRent to your friends? No  Yes

Please specify why: Excellent service, felt supported  
Value for money  
Other Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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**Guest Name** ALISSA MILLER      **Apartment** LAGOON 202  
**Arrival Date** 18-4-16      **Departure Date** 23-4-16

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation		✓		
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?    No    Yes  
 Would you recommend HamoRent to your friends?    No    Yes  
 Please specify why: \_\_\_\_\_

**Other Comments:**  
Living room was a bit warm and uncomfortable in the afternoon due to the air conditioning not functioning.  
Replaced A.C.

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