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www.HamoRent.com.au

Hamilton Island Holiday Rentals

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390
Mary 0709681 247
Lucas 071607071

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Rebyn Glyn **Apartment** L201
Arrival Date 29/10/15 **Departure Date** 1/11/15

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Meet and Greet Service	✓			
Accommodation		✓		
Cleanliness	✓			
Buggy Condition			✓	✓
Maintenance	✓			
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: No problems with anything (apart from the buggy)

Other Comments: Buggy had severe problems going up hills - we needed to get out and push it up the hill on two occasions.

Thank you for taking the time to complete the form.
We hope you enjoyed your holiday and look forward to seeing you again.

new buggy now

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Guest Name CHRIS PRICE **Apartment** Lagoon 201
Arrival Date 17-9-15 **Departure Date** 23-9-15

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation		✓		
Cleanliness		✓		
Buggy Condition			✓	
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments: The coffee plunger handle broke when it snapped off mid plunge. We have thrown it out.

The brake pedal on the buggy needs a lot of effort to stop when going downhill.

buggy replaced now

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Guest Name Harrison King **Apartment** Lagoon Lodge 201
Arrival Date 11/9/15 **Departure Date** 16/9/15

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience		/		
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		/		
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No **Yes**
Would you recommend HamoRent to your friends? No **Yes**

Please specify why:

Other Comments:

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WIFI key _____

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Our contact number is 07 4946 5390 and office hours are 8am - 6pm.

If you have an emergency or need to report a incident after hours please leave a voice message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Bowen Xia

Apartment L201

Arrival Date 7/12/15

Departure Date 10/12/15

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday with HamoRent?

Yes ✓

No

Would you recommend HamoRent to your friends?

Yes ✓

No

Please specify why:

Other Comments:

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.