

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**  
Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

**Our contact number is 07 4946 5390 and office hours are 8am - 6pm.**

If you have an emergency or need to report a incident after hours please leave a voice message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

**Guest Name** *Leanne McNamara*      **Apartment** *Lagoon Lodge 006*  
**Arrival Date** *20/6/16*      **Departure Date** *24/6/16*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book another holiday with HamoRent?

Yes      No

Would you recommend HamoRent to your friends?

Yes      No

Please specify why:

Other Comments:

*This has been a wonderful holiday  
The Staff at HamoRent have been  
outstanding.*

*WELL DONE TO YOU ALL*

*Leanne & Steve McNamara*

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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*Lucas or Neri*

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name David Bock Apartment Lagoon Lodge 006  
 Arrival Date 14/6/16 Departure Date 19/6/16

How would you rate the following:

- Reservation Experience
- Meet and Greet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book another holiday with HamoRent?

Yes  No

Would you recommend HamoRent to your friends?

Yes  No

Please specify why:

Other Comments:

*Overall very good - only realised there was foxtel on last night by accident :)*

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

Thank you for booking and staying on Hamilton Island with HamoRent.  
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**If you have queries please don't hesitate to contact us on 07 4946 5390**

Dear Guest,

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**Guest Name** *Kate Brideoake*    **Apartment** *Lagoon Lodge 006*  
**Arrival Date** *1/5/16*    **Departure Date** *8/5/16*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?    No     Yes

Would you recommend HamoRent to your friends?    No     Yes

Please specify why:

Other Comments:

*the air conditioner in master bedroom leaks quite a bit of water.*

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.