

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000** Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is **07 4946 5390** and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Mary-Anne Kelso Apartment Lagoon Lodge 006
Arrival Date 21/7/14 Departure Date 26/7/14

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service		✓		
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: Overall experience was excellent & would stay here again.

Other Comments: Just needs second DOOR KEY.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name *Cody Endebrook Brown* **Apartment** *Lagoon Lodge 005*
Arrival Date *11/7/14* **Departure Date** *17/7/14*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: *Everything was great - great location, great facilities, lovely people.*

Other Comments:

*Just A/I for maintenance: (1) DVD Remote not working
 (2) Heating function on aircons not working
 (3) Horn on the buggy got stuck and wouldn't turn off!
 (4) Water in the main bathroom toilet keeps running after flushing - need to "toggle" buttons to make it stop.*

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