

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally 10am, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call 000. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name Maggie Fenner Apartment Frangipani Lodge 208
Arrival Date 15/7/16 Departure Date 18/7/16

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: Yes - because it was easy. People were polite and helpful.

Other Comments:

• Air conditioner ? not working or very hard to use
• Little ants in the kitchen, probably hard to get rid of.
• A sound Bar would be good on the T.V. System

AC replaced

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Dear Guest,

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Guest Name Kelly Swindles Apartment Frangipani Ledge 208
Arrival Date 8/7/16 Departure Date 15/7/16

How would you rate the following:

Reservation Experience
Valet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
	✓		
	✓		
	✓		
	✓		
	✓		
	✓		
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: This is the second time we have booked thru hamorent -vg & happy

Other Comments:
* There was no remote for DVD in lounge room - very difficult to use
The fire alarm kept going off in the lounge room.

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Guest Name *Lowae Grayden* **Apartment** *Frangipani Lodge 208*
Arrival Date *6/8/16* **Departure Date** *11/8/16*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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www.HamoRent.com.au

Hamilton Island Holiday Rentals

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Guest Name *Joy Kelly* **Apartment** *Frangipani 208*
Arrival Date *13/08/16* **Departure Date** *18/08/16*

How would you rate the following:

Reservation Experience
 Valet Service
 Accommodation
 Cleanliness
 Buggy Condition
 Maintenance
 Overall Satisfaction
 Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

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Guest Name Mark McQuillan Apartment Frangipani Lodge 208
 Arrival Date 3/9/16 Departure Date 10/9/16

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No Yes

Would you recommend HamoRent to your friends?

No Yes

Please specify why:

Other Comments:

We had to contend with a week of noisy building work being done on level below us. Would have thought this should have been done in winter. Jack hammers, drills, knocking and banging from early morning.

Rain over schedule

Thank you for taking the time to complete the form.

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16A - 7 Air Tie Beach.

www.HamoRent.com.au

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Guest Name *Jeff + hyn* **Apartment** *F208*
Arrival Date *11.10.16* **Departure Date** *18.10.16*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience				
Valet Service				
Accommodation	<i>4</i>			
Cleanliness	<i>✓</i>			
Buggy Condition	<i>✓</i>			
Maintenance	<i>N/A</i>			
Overall Satisfaction	<i>✓</i>			
Value for Money	<i>N/A</i>			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why:
Very accomodating friendly staff.

Other Comments:

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