

www.HamoRent.com.au

Hamilton Island Holiday Rentals

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390 *

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name MALCOLM SMITH **Apartment** FRANGIPANI 208
Arrival Date 10-1-16 **Departure Date** 18-1-16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		✓		
Maintenance	✓			
Overall Satisfaction	✓✓			
Value for Money	✓✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why:
 Overall experience great.

Other Comments:
 • DVD in bedroom doesn't appear to be working.
 • Front door handle loose

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We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name MARIO BURGER **Apartment** FRANGIPANI LODGE 208
Arrival Date 20/1/2016 **Departure Date** 25/1/2016

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		✓		
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No

Yes

Would you recommend HamoRent to your friends? No

Yes

Please specify why: Very good service.

Other Comments:

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Dear Guest,

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Guest Name JIM REICHERT Apartment Frangipani Lodge 208
Arrival Date 30/01/2016 Departure Date 3/2 (2016)

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness		✓		
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: Pleasant stay, lovely views, no hassles with all services provided.

Other Comments: Overall very positive experience.

THANK YOU!

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Guest Name Mads Pramming **Apartment** Frangipani's Lodge 208
Arrival Date 16/3/16 **Departure Date** 19/3/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience				
Meet and Greet Service		X		
Accommodation	X			
Cleanliness		X		
Buggy Condition		X		
Maintenance		X		
Overall Satisfaction	X			
Value for Money	X			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments: WE BOOKED THROUGH AIRBNB!
HAD THE MOST AMAZING TIME
AND COULD NOT BE MORE
SATISFIED WITH EVERYTHING!

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Guest Name ADA LOUNG **Apartment** FRANGIPANI 208
Arrival Date 31-3-16 **Departure Date** 3-4-16

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
	✓		

N.A.

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes
Please specify why: wq book via airbnb.

Other Comments:

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Guest Name *GAIL KINGSTON* **Apartment** *FIWANGIPAWI 208*
Arrival Date *3-4-16* **Departure Date** *10-4-16*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		✓		
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money		✓		

Would you book ^{another} your ~~next~~ holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why: _____

Other Comments:
This is our second time here and we have thoroughly enjoyed ourselves again.

Thank you for taking the time to complete the form.
We hope you enjoyed your holiday and look forward to seeing you again.