

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has its own switch board and by calling them on **07 4946 9999** you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on **07 4946 5390**

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name NICOLE SCOTT

Apartment C45 UTRW41

Arrival Date 22-3-16

Departure Date 27-3-16

How would you rate the following:

Reservation Experience

Meet and Greet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
	✓		
✓			
✓			
	✓		
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

THOROUGHLY ENJOYED OUR STAY!

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

www.HamoRent.com.au

Hamilton Island Holiday Rentals

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Rhonda Clifford Apartment Casuarina Cove 1

Arrival Date 16/3/16 Departure Date 22/3/16

How would you rate the following:

Reservation Experience

Meet and Greet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience	✓	✓		
Meet and Greet Service		✓		
Accommodation		✓		
Cleanliness		✓		
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money	✓	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No

Yes

Would you recommend HamoRent to your friends? No

Yes

Please specify why:

Other Comments:

We were a little disappointed we were without an oven for our period of our stay. But we made do and had a wonderful holiday. Thankyou.

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Now placed

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Pieter Spencer Apartment Casuarina Cove 1

Arrival Date 5/3/16 Departure Date 13/3/16

How would you rate the following:

Reservation Experience

Meet and Greet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience	X			
Meet and Greet Service	X			
Accommodation	X			
Cleanliness	X			
Buggy Condition	X			
Maintenance	X			
Overall Satisfaction	X			
Value for Money	X			

Would you book your next holiday to Hamilton Island with HamoRent? No 

Would you recommend HamoRent to your friends? No 

Please specify why: GOOD COMMUNICATIONS PRIOR TO ARRIVAL. EASY MEET & GREET. COMFORTABLE ACCOMMODATION & GREAT LOCATION.

Other Comments:

LOUNGE VERY COMFORTABLE. BUGGY RELIABLE (FRIENDS HAD TROUBLE WITH THEIRS).

THANKS & ALL THE BEST - HAPPY TO RECOMMEND YOUR SERVICES TO OTHERS..

PIETER & BELINDA SPENCER. 

Thank you for taking the time to complete the form.
We hope you enjoyed your holiday and look forward to seeing you again.

CASE FOR BOSS
Q MATTRESS PROTECTOR

www.HamoRent.com.au

Hamilton Island Holiday Rentals

✓ 5 STARS

FITTED

SHEET

TO

ON OR BASE

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We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name MARITA WEBB Apartment CASUALINA 1

Arrival Date 20-2-16 Departure Date 23-2-16

How would you rate the following:

Reservation Experience

Meet and Greet Service

Accommodation

Cleanliness

Buggy Condition (used own)

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
	✓		
✓			
✓			
✓			
—	—	—	—
	✓		
	✓		
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No

Yes

Would you recommend HamoRent to your friends? No

Yes

Please specify why:

Other Comments:

First night in unit - the television went on at approx 4am
Second night the fire alarm went on at approx. 4.05 am.

Very comfortable & well set out - thank you.

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Dear Guest,

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Guest Name	ZHE SONG	Apartment	CASUARINA 1
Arrival Date	16-2-16	Departure Date	20-2-16

How would you rate the following:

Reservation Experience

Meet and Greet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience	X			
Meet and Greet Service	X			
Accommodation	X			
Cleanliness	X			
Buggy Condition	X			
Maintenance	X			
Overall Satisfaction	X			
Value for Money	X			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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Guest Name G NA

Apartment CASUARINA 1

Arrival Date 17-7-16

Departure Date 1/2-3-16

How would you rate the following:

How would you rate the Reservation Experience?

Meet and Greet Service

Meet and Greet Accommodation

Cleanliness

Buggy Condition

Buggy, Serial Maintenance

Maintenance Overall Satisfaction

Overall Customer Value for Money

Excellent	Good	Fair	Poor
✓			
	✓		
✓	✓		
	✓		
	✓		
	✓		
✓			

Would you book your next holiday to Hamilton Island with HamoBent?

No

Yes ✓

Would you book your next holiday to Hamilton Island?
Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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