

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally 10am, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time.

Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

**Our contact number is 07 4946 5390 and office hours are 8am until 6pm.**

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

**Guest Name** Jehangir Devitre **Apartment** Frangipani Lodge 5

**Arrival Date** 15-6-18

**Departure Date** 18-6-18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent      Good      Fair      Poor

	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why: Clean, comfortable accommodation.

Other Comments: Provision of WiFi would've made it's excellent.

Thank you for taking the time to complete the form.

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**Guest Name** *Ian Saunders* **Apartment** *Frangipani Lodge 5*  
**Arrival Date** *24/11/17* **Departure Date** *27/11/17*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments: *Well organised service. Clean room.  
 Overall a great holiday due to  
 the excellent service.*

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Dear Guest,

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**Guest Name** Michelle Anderson **Apartment** Frangipani 5  
**Arrival Date** 12/4/19 **Departure Date** 18/4/19

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments:

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<b>Guest Name</b>	<i>Allison KAZAITIS</i>	<b>Apartment</b>	<i>Frangipani Lodge 5</i>
<b>Arrival Date</b>	<i>29-6-19</i>	<b>Departure Date</b>	<i>2-7-19</i>

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How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			

Excellent	Good	Fair	Poor
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			
<i>✓</i>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

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Other Comments:

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**Guest Name** *Catrina Campbell* **Apartment** *Frangipani Lodge 5*  
**Arrival Date** **Departure Date** *18-7-19*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
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<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments:

*Great location for exploring the island.  
Had a fab time - we'll be back!  
Thank you ☺*

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**Guest Name** ASTRID SURHAN

**Apartment** FRANGIPANI 5

**Arrival Date** 4-7-19

**Departure Date** 8-7-19

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent      Good      Fair      Poor

	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
		<input checked="" type="checkbox"/>	
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

**Other Comments:** Coffee machine broken

FIXED

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**Guest Name**

**Apartment**

Frangipani 5

**Arrival Date** 18/11/18

**Departure Date** 21/11/18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Other Comments:

Just need a mop to clean spills on floor  
and one more cloth for dishes. (no dishwasher)  
is (5 x 0 R P R)

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**Guest Name** Sarah Schultz

**Apartment** Frangipani Lodge 5

**Arrival Date** 8/1/19

**Departure Date** 13/1/19

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

☒ Yes

Would you recommend HamoRent to your friends?

No

☒ Yes

Please specify why:

Location & view & cleanliness

Other Comments:

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**Guest Name** Ondrej Travnicek **Apartment** Frangipani Lodge 5

**Arrival Date** 20/12/18 **Departure Date** 25/12/18

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent      Good      Fair      Poor

✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

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