

www.HamoRent.com.au

Hamilton Island Holiday Rentals

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

1.20

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Carmen Percy **Apartment** Lagoon Lodge 206
Arrival Date 5/5/16 **Departure Date** 6/5/16

How would you rate the following:

Reservation Experience
 Meet and Greet Service
 Accommodation
 Cleanliness
 Buggy Condition
 Maintenance
 Overall Satisfaction
 Value for Money

Excellent	Good	Fair	Poor
	✓		
✓			
✓			
✓			
✓			
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: ENJOYABLE HOLIDAY - THANK YOU.

Other Comments: UNFORTUNATELY THE OVEN DIED -
FOOD WASTE DISAPPOINTING THOUGH NEXT
GUESTS SHOULD ENJOY A NEW OVEN.

WE WILL BE BACK. ☺

Thank you for taking the time to complete the form.
We hope you enjoyed your holiday and look forward to seeing you again.

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Lucas or Neri
Our contact number is **07 4946 5390** and office hours are **8am - 6pm**.

If you have an emergency or need to report a incident after hours please leave a voice message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

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Guest Name Kristy Sly Apartment Lagoon Lodge 206
Arrival Date 29/5/16 Departure Date 4/6/16

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
	✓		
	✓		
	✓		
	✓		
	✓		
	✓		

Would you book another holiday with HamoRent?

Yes

No

Would you recommend HamoRent to your friends?

Yes

No

Please specify why: Great location, large space,

Other Comments:

~~No~~ ~~blankets~~ ~~blankets~~ blankets
Thank you for a wonderful stay!

- New supplied

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Guest Name James Scanlan Apartment Lagoon Lodge 206
 Arrival Date 5/6/16 Departure Date 10/6/16

How would you rate the following:

Reservation Experience
 Meet and Greet Service
 Accommodation
 Cleanliness
 Buggy Condition
 Maintenance
 Overall Satisfaction
 Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book another holiday with HamoRent? Yes No

Would you recommend HamoRent to your friends? Yes No

Please specify why: Beautiful apartment, great value for the money.

Other Comments: Allowing customers to recharge wifi account is very helpful, thank you.

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Guest Name Amanda LATIWOVIC **Apartment** Lagoon 206

Arrival Date 16-6-16 **Departure Date** 19-6-16

How would you rate the following:

- Reservation Experience
- Meet and Greet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book another holiday with HamoRent?

Yes No

Would you recommend HamoRent to your friends?

Yes No

Please specify why:

Other Comments:

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Guest Name David Cunial **Apartment** Lagoon Lodge 206
Arrival Date 25/6/16 **Departure Date** 2/7/16

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
	✓		
			✓
	✓		
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: The description / photos on the internet were accurate

Other Comments:

Adams valet service was excellent. He was very friendly and welcoming.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.