

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is <sup>Lucas or Neil</sup> **07 4946 5390** and office hours are 8am until 6pm.  
 If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,  
 We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

**Guest Name** Tony Fullerton-Smith **Apartment** Lagoon Lodge 206  
**Arrival Date** 21/6/14 **Departure Date** 27/6/14

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
	✓		
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No  Yes

Would you recommend HamoRent to your friends? No  Yes

Please specify why: All good.

Other Comments:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Thank you for taking the time to complete the form.  
 We hope you enjoyed your holiday and look forward to seeing you again.

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

*Lucas or Neri*

**Our contact number is 07 4946 5390 and office hours are 8am until 6pm.**

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

**Guest Name** *Shari Skidmore* **Apartment** *Lagoon Lodge 206*  
**Arrival Date** *5/6/14* **Departure Date** *9/6/14*

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

*Cherry is brilliant ☺*

Other Comments:

---



---



---



---



---

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

**Our contact number is 07 4946 5390 and office hours are 8am until 6pm.**

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

**Guest Name** Karen Mecca      **Apartment** Lagoon Lodge 206  
**Arrival Date** 23/5/14      **Departure Date** 1/6/14

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition		✓		
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?      No      Yes  
 Would you recommend HamoRent to your friends?      No      Yes

Please specify why:  
Excellent Service and Great Unit

Other Comments:  
Buggy headlights not so good.  
Everything else was perfect.

Sorry we broke a bowl. Thanks for having us.

We hope you enjoyed your holiday and look forward to seeing you again. We will be

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000** Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

**Guest Name** Fiona Plummer **Apartment** Lagoon Lodge 206  
**Arrival Date** 18/5/14 **Departure Date** \_\_\_\_\_

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service		✓		
Accommodation	✓			
Cleanliness	✓		✓	
Buggy Condition		✓		
Maintenance				
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?  No  Yes  
 Would you recommend HamoRent to your friends?  No  Yes  
 Please specify why: Ease of booking. Friendly staff

Other Comments:

Little MAINTENANCE needed: Ensuite - New bulb required.  
FAN IN MAIN Bedroom doesn't seem to work on Low.  
2ND BEDROOM - 2 DOWNLIGHTS need replacing.  
MAIN BATHROOM - 1 DOWNLIGHT OVER SINK needs Replacing.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

- Possibly a 2nd lamp in 2nd Bedroom so both people

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Pamela Sandra Apartment Lagoon 206  
 Arrival Date 2/5/14 Departure Date 9/5/14

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes  
 Would you recommend HamoRent to your friends? No Yes

Please specify why: Definately get what was preserted on internet - was great place to stay.

Other Comments:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

10:45 am check out  
buggy at airport at 1:45 pm

**www.HamoRent.com.au**  
Hamilton Island Holiday Rentals

2

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 <sup>Lucas or Nevi</sup> and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

**Guest Name** Wayne Rowe      **Apartment** Lagoon 206  
**Arrival Date** 18/4/14      **Departure Date** 27/4/14

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	X			
Valet Service	X			
Accommodation	X			
Cleanliness	X			
Buggy Condition			X	
Maintenance	X			
Overall Satisfaction	X			
Value for Money	X			

Would you book your next holiday to Hamilton Island with HamoRent?      No      Yes  
Would you recommend HamoRent to your friends?      No      Yes

Please specify why: HASSLE FREE FROM REGENERATION TO ARRIVING AT AIRPORT TO FLY HOME

**Other Comments:**  
(1) BUGGY FRONT PASSENGER SEAT BELT DIDN'T WORK SOME TIMES  
(2) BUGGY BLINKERS DIDN'T WORK WHEN THE LIGHTS WERE ON.  
(3) LOVED THE ROOM.

went TO trip 28/4. Pcy.

Thank you for taking the time to complete the form. We hope you enjoyed your holiday and look forward to seeing you again.

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 <sup>Nevi or Lucas</sup> and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

**Guest Name** Donna Williams **Apartment** Lagoon 206  
**Arrival Date** 11/4/14 **Departure Date** 16/4/14

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
		<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent? No

Would you recommend HamoRent to your friends? No

Yes  
 Yes

Please specify why:

Other Comments:

---



---



---



---



---

Thank you for taking the time to complete the form.  
 We hope you enjoyed your holiday and look forward to seeing you again.

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 *Neri or Lucas* and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Linda Drysdale Apartment Lagoon 206  
Arrival Date 7/4/14 Departure Date 11/4/14

How would you rate the following:

Reservation Experience  
Valet Service  
Accommodation  
Cleanliness  
Buggy Condition  
Maintenance  
Overall Satisfaction  
Value for Money

Excellent	Good	Fair	Poor
	✓		
	✓		
	✓		
		✓	
	✓		
	✓		
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No  Yes

Would you recommend HamoRent to your friends? No  Yes

Please specify why:

Other Comments: TWO APARTMENT KEYS WOULD HAVE BEEN GOOD + WOULD BE A CONSIDERATION FOR FUTURE BOOKINGS.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.