

Thank you for booking and staying on Hamilton Island with HamoRent.
 Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Couise Sanders Apartment Caggen 005
 Arrival Date 13/10 Departure Date 17/10

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why: _____

Other Comments: _____

Thank you for taking the time to complete the form.
 We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name *Nerida Momanus* **Apartment** *Lagoon 005*
Arrival Date *20/10/13* **Departure Date** *25/10/13*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why: *Very Easy Communication and great recommendations!*

Other Comments: *Apartment was fantastic! Great holiday! Only issue was the ensuite shower was not washed out of 'exit mould' or the like, very powerful smell and slight burning of the eyes and throat. Not a big deal obviously just overlooked by the cleaner.*

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Thankyou Neri + Jenna