

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**. Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

**Our contact number is 07 4946 5390 and office hours are 8am until 6pm.**

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

**Guest Name** Rachael Gow      **Apartment** Lagoon 005  
**Arrival Date** 8-8-14      **Departure Date** 11-8-14

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	X			
Valet Service		X		
Accommodation		X		
Cleanliness		X		
Buggy Condition		X		
Maintenance		X		
Overall Satisfaction		X		
Value for Money	X			

Would you book your next holiday to Hamilton Island with HamoRent?      No      Yes  
 Would you recommend HamoRent to your friends?      No      Yes  
 Please specify why: General Service was awesome  
Happy to help anytime.  
 Other Comments:

Thank you for taking the time to complete the form.  
 We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name Mary-Anne Kelso Apartment Lagoon Lodge 005  
Arrival Date 21/7/14 Departure Date 26/7/14

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
✓			
	✓		
	✓		
✓			
✓			
	✓		
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

ease of booking

to deal with.

Units need a sharp knife

in a holder. need a second DOOR KEY.

supplied

Other Comments:

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*Lucas or Neil*

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Dear Guest,

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Guest Name *Jacquie Alves* Apartment *Lagoon Lodge 005*  
Arrival Date *30/8/14* Departure Date *6/9/14*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
	✓		
	✓		
	✓		
	✓		
	✓		
	✓		
	✓		
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

*BULB BLOWN IN TWO SINGLES BEDROOM CAMP*

*BULB OUT IN LOUNGE CAMP*

*Bug SCREEN IN LOUNGE SNAPPED RAIL RUNNER TOP LEFT*

*CRACK IN LOUNGE WINDOW.*

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We very much appreciated the "late check out"

# www.HamoRent.com.au

Hamilton Island Holiday Rentals

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No "Free to Air" TV on set in bedroom!

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Rod Calvert Apartment Lagoon Lodge 005  
Arrival Date 17/7/14 Departure Date 21/7/14

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓	✓		
Valet Service	✓			
Accommodation		✓		
Cleanliness	✓			
Buggy Condition	✓			
Maintenance				✓
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No  Yes   
Would you recommend HamoRent to your friends? No  Yes

Please specify why:

Other Comments:

This unit needs a "spruce up"  
HI is a great spot but suffers from  
• lack of "FOX Sports" coverage  
• Golf course which is far too expensive.

\*  
Now has new dining chairs  
New

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