

www.HamoRent.com.au

Hamilton Island Holiday Rentals

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**
Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name JEFF ALLAN **Apartment** LAGOON 006
Arrival Date 11-11-16 **Departure Date** 14-11-16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓	✓		
Value for Money	✓	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why:

excellent, well located accom.

we will be back next year.

Thanks

Jeff

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We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name Kathy Bowers **Apartment** Lagoon Lodge 006
Arrival Date 14/11/16 **Departure Date** 21/11/16

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience				
Valet Service	✓			
Accommodation		✓		
Cleanliness		✓		
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction		✓		
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments: Dishwasher doesn't clean properly, leaves grotty
bits all over dishes. Set of drawers third one down, is
broken in second bedroom. Need extra toilet bin bags.

Thanks ☺

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Guest Name Ellis Rees **Apartment** Lagoon Lodge 00b
Arrival Date 4/2/17 **Departure Date** 9/2/17

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness		✓		
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No **Yes**

Would you recommend HamoRent to your friends? No **Yes**

Please specify why: Location was excellent, and the HamoRent team provided very good service

Other Comments:

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Guest Name DANIEL HAWES Apartment L006
 Arrival Date 10/2/17 Departure Date 17/2/17

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

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Guest Name *Leonel Comarotto* **Apartment** *dragon* *006*
Arrival Date *20.2.17* **Departure Date** *24.2.17*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	X			
Valet Service	X			
Accommodation	X			
Cleanliness	X			
Buggy Condition	X			
Maintenance		X		
Overall Satisfaction	X			
Value for Money	X			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

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0409 681247
10AM

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We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Miles Perry **Apartment** Lagoon Lodge 006
Arrival Date 13-3-16 **Departure Date** 17-3-16

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition			✓	
Maintenance	N/A			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why: ALL THE ABOVE

Other Comments: A BIG CLOCK ON WALL IN APARTMENT WOULD BE FANTASTIC.
OTHER than that, it's been a pleasure.

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