

Thank you for booking and staying on Hamilton Island with HamoRent.  
 Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.  
 One of our friendly staff will call you the day before you depart to advise you of the time.  
 Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.  
 You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on **07 4946 5390**

Dear Guest,  
 We'd appreciate your comments to help us continue to provide the highest of standards.  
 This information may also be put on our website Testimonials.

**Guest Name** Helen Thies      **Apartment** Cabarina 1  
**Arrival Date** 10/10      **Departure Date** 14/10

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
	✓		
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent?    No    Yes  
 Would you recommend HamoRent to your friends?                                    No    Yes  
 Please specify why: \_\_\_\_\_

**Other Comments:** THIS IS OUR 10TH TRIP TO HAMO OVER A 20 YEAR PERIOD & THIS WAS THE BEST ACCOMMODATION THAT WE HAVE STAYED IN, (WITH NO HASSLES FROM BOOKING TO DEPARTURE MADE FOR A VERY EASY HOLIDAY)

WOULD SUGGEST SUPPLY "TOOLS" FOR BBQ CLEANING.  
 Thank you for taking the time to complete the form. (WE DID OUR BEST WITH LIMITED TOOLS)  
 We hope you enjoyed your holiday and look forward to seeing you again.

HOPE TO SEE YOU IN 2014.  
 Helen Thies