

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Lucas or Nevi

Our contact number is 07 4946 5390 and office hours are 8am until 6pm.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name *Josh Cartov* **Apartment** *Lagoon Lodge 206*
Arrival Date *19/9/14* **Departure Date** *22/9/14*

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
	✓		
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No

No

Yes

Would you recommend HamoRent to your friends? No

No

Yes

Please specify why:

Other Comments:

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name *Tana Good* **Apartment** *Lagoon Lodge 206*
Arrival Date *2/9/14* **Departure Date** *5/9/14*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: *What was advertised is what you received - photos all show current condition.*

Other Comments: *info regarding grocery purchase + delivery so worthwhile able to combine eating out + dining in Buggy highly appreciated. Whole holiday brilliant accomodation excellent wildlife a unique experience - provision of beach towels + buggy towel helped air travel*

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www.HamoRent.com.au

Hamilton Island Holiday Rentals

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Guest Name *THLDR MULLINS* **Apartment** *LAGOON 206*
Arrival Date *26-9-14* **Departure Date** *30-9-14*

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	X			
Valet Service	X			
Accommodation	X			
Cleanliness	X			
Buggy Condition			X	
Maintenance	X			
Overall Satisfaction	X			
Value for Money	X			

very slow on hills

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: *Excellent location, great pasta, having*

Kitchen & laundry is very convenient. Buggy inclusion is awesome.

Other Comments:
Only thing we can think of would be providing wifi in the unit or making it clear in the binder how the island's guest wifi works & where to buy it.
Also couldn't find switch for lights just above front door.

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