

Thank you for booking and staying on Hamilton Island with HamoRent.
 Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

0416 007 071

If you have queries please don't hesitate to contact us on **07 4946 5390**

0409 681 247

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name SAXON RICE

Apartment LAGOON 006

Arrival Date 22-11-15

Departure Date 29-11-15

How would you rate the following:

- Reservation Experience
- Meet and Greet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
	✓		
	✓		
✓			
	✓		
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Dear Guest,
We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name *Victoria Peters* **Apartment** *Lagoon Lodge 006*
Arrival Date *19/10/15* **Departure Date** *24/10/15*

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money	✓	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why: *Because of the location - size of room + having a buggy makes all the difference - like been a local.*

Other Comments:
*B&B is in need of a service or replacement.
Fan in 2nd room swings when running.
And Duffins toys in 2nd bathroom
Love having the kids stuff (Noodle - Bucket & spade) available that made our daughter so happy.*

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Guest Name Ben Donald **Apartment** Lagoon Lodge 006
Arrival Date 10/10/2015 **Departure Date** 15/10/2015

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: _____

Other Comments: _____

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Guest Name Allan McIver **Apartment** Lagoon Lodge 006
Arrival Date 5/9/15 **Departure Date** 12/9/15

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	X			
Meet and Greet Service	X			
Accommodation	X			
Cleanliness	X			
Buggy Condition	X			
Maintenance	X			
Overall Satisfaction	X			
Value for Money	X			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: Very Good service, knowledge and answered any questions

Other Comments: Extremely Happy

Adam looked after us, he did a great job

Thankyou.

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