

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time.

Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

Our contact number is **07 4946 5390** and office hours are **8am until 6pm**.

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

Guest Name Rebecca Topakas Apartment Lagoon Lodge 005
Arrival Date 18/7/15 Departure Date 26/7/15

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent Good Fair Poor

Excellent	Good	Fair	Poor
✓			
✓			
	✓		
	✓		
✓			
	✓		
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why: Family friendly accommodation. Spacious.

Great service from HamoRent

Other Comments:

A small concern - the blind cord in the second bedroom could be a hazard to small children when the bed is underneath it.

The single towel rail in ensuite fell off the wall - we have just stuck it back but it needs to be fixed. Thanks

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

being fixed

Thank you for booking and staying on Hamilton Island with HamoRent.
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Lucas or Neri

If you have queries please don't hesitate to contact us on 07 4946 5390

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name *Nicolas Roussel* **Apartment** *Lagoon Lodge 005*
Arrival Date *11/8/15* **Departure Date** *14/8/15*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience		X		
Meet and Greet Service	X			
Accommodation	X			
Cleanliness		X		
Buggy Condition	X			
Maintenance		X		
Overall Satisfaction		X		
Value for Money			X	

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: _____

Other Comments: *Wifi access should be included for this price*

It is now

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again. ☺