

Thank you for staying on Hamilton Island with HamoRent.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time.

Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

**Our contact number is 07 4946 5390 and office hours are 8am until 6pm.**

If you have an emergency or need to report a incident after hours please leave a message and we will endeavour to get back to you.

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

**Guest Name** Maite Bertotti      **Apartment** Lagoon Lodge 006  
**Arrival Date** 15/7/15      **Departure Date**

How would you rate the following:

Reservation Experience  
Valet Service  
Accommodation  
Cleanliness  
Buggy Condition  
Maintenance  
Overall Satisfaction  
Value for Money

Excellent	Good	Fair	Poor
X			
X			
X			
X			
X			
X			
X			
	X		

Would you book your next holiday to Hamilton Island with HamoRent?      No       Yes

Would you recommend HamoRent to your friends?      No       Yes

Please specify why: all the staff very kind. Perfect apartment. wonderful experience.

Other Comments:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Thank you for taking the time to complete the form.  
We hope you enjoyed your holiday and look forward to seeing you again.

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*Lucas or Neri*

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**Guest Name** *Salem Soulaïman* **Apartment** *Lagoon Lodge 006*  
**Arrival Date** *25/7/15* **Departure Date** *31/7/15*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
<input checked="" type="checkbox"/>			
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		
	<input checked="" type="checkbox"/>		

Would you book your next holiday to Hamilton Island with HamoRent?

No

Yes

Would you recommend HamoRent to your friends?

No

Yes

Please specify why:

Other Comments:

*All well organized - and a very nice place to stay in.*

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Dear Guest,

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**Guest Name** *Don Crawley* **Apartment** *Lagoon Lodge 006*  
**Arrival Date** *1/8/15* **Departure Date** *8/8/15*

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	<input checked="" type="checkbox"/>			
Valet Service	<input checked="" type="checkbox"/>			
Accommodation	<input checked="" type="checkbox"/>			
Cleanliness	<input checked="" type="checkbox"/>			
Buggy Condition	<input checked="" type="checkbox"/>			
Maintenance <i>WHEN REQUIRED BY MECHANIC</i>				<input checked="" type="checkbox"/>
Overall Satisfaction		<input checked="" type="checkbox"/>		
Value for Money	<input checked="" type="checkbox"/>			

*-mechanic*

Would you book your next holiday to Hamilton Island with HamoRent? No  Yes

Would you recommend HamoRent to your friends? No  Yes

Please specify why:

*PERFECT SPOT*

Other Comments:

*YOU NEED ANOTHER BUGGY SERVICE PERSON  
RUDEST MAN - NO CUSTOMER SERVICE - LEFT A  
BAD IMPRESSION OF YOUR COMPANY -*

*NERI & LUCAS & CHERRY - BRILLIANT.*

*- Refers to the island mechanic not us.*

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We hope you enjoyed your holiday and look forward to seeing you again.

Thank you for booking and staying on Hamilton Island with HamoRent.  
Below is some helpful information for you.

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**If you have queries please don't hesitate to contact us on 07 4946 5390**

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**Guest Name** KERRY IRVING      **Apartment** LAGOON 006  
**Arrival Date** 20-8-15      **Departure Date** 25-8-15

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?      No      Yes

Would you recommend HamoRent to your friends?      No      Yes

Please specify why: \_\_\_\_\_

Other Comments:  
main bathroom sink tap leaking  
1 balcony chair broken

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