

Thank you for booking and staying on Hamilton Island with HamoRent.
 Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on **07 4946 9999** you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390

Dear Guest,
 We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name EMMA DAVIES **Apartment** Casuarina love 1
Arrival Date 26/11/2015 **Departure Date** 1/12/2015

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience		✓		
Meet and Greet Service		✓		
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No **Yes**
 Would you recommend HamoRent to your friends? No **Yes**

Please specify why: _____

Other Comments: _____

Thank you for taking the time to complete the form.
 We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name AMANDA BURGESS **Apartment** CASUARINA 1
Arrival Date 18-11-15 **Departure Date** 24-11-15

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes
 Please specify why: CENTRAL TO ALL FACILITIES

Other Comments:
1 CHAIR ON BALCONY - BROKEN LEFT ARMREST - MISSING SCREEN
DISHWASHER - PROBLEM DISSOLVING TABLETS PROPERLY

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If you have queries please don't hesitate to contact us on 07 4946 5390 *Lucas or Neri*

Dear Guest,

2 Acacia Drive

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name *Michael Kavangh* **Apartment** *Casuarina Cove 1*
Arrival Date *28/9/15* **Departure Date** *4/10/15*

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service		✓		
Accommodation		✓		
Cleanliness		✓		
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: *Great location*

Other Comments:

*More basic supplies when we got here
- more toilet paper, kitchen basics (Salt, pepper, oil) etc
- full gas for buggy
- 6 person buggy with house*

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WIFI key _____

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Our contact number is 07 4946 5390 and office hours are 8am - 6pm.

If you have an emergency or need to report a incident after hours please leave a voice message and we will endeavour to get back to you.

Dear Guest,
 We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name CAROLE TURNER **Apartment** Casuarina Cove 1
Arrival Date 1/12/2015 **Departure Date** 6/12/2015

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday with HamoRent? Yes No
 Would you recommend HamoRent to your friends? Yes No
 Please specify why: _____

Other Comments: _____

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