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Thank you for booking and staying on Hamilton Island with HamoRent.  
 Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on **07 4946 5390**

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

**Guest Name** Nicole Astie      **Apartment** Francispani 208  
**Arrival Date** 10/10      **Departure Date** 14/10

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation	✓			
Cleanliness	✓	✓		
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?    No    Yes  
 Would you recommend HamoRent to your friends?    No    Yes

Please specify why: \_\_\_\_\_

Other Comments: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Thank you for taking the time to complete the form.  
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**Guest Name** *Thomas Rine*

**Apartment** *Frangipani 208*

**Arrival Date** *05/10/13*

**Departure Date** *10/10/13*

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

Excellent	Good	Fair	Poor
	✓		
	✓		
	✓		
	✓		
✓			
	✓		
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No

*Yes*

Would you recommend HamoRent to your friends? No

*Yes*

Please specify why:

Other Comments:

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**Guest Name** Anne Strickland **Apartment** Frangipani 208  
**Arrival Date** 27/10/13 **Departure Date** 30/10/13

How would you rate the following:

Reservation Experience

Valet Service

Accommodation

Cleanliness

Buggy Condition

Maintenance

Overall Satisfaction

Value for Money

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Valet Service	✓			
Accommodation		✓		
Cleanliness		✓		
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No

No

Yes

Would you recommend HamoRent to your friends? No

No

Yes

Please specify why: Very good service, always  
comfortable

Other Comments:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

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