

Paul 0408 841291

www.HamoRent.com.au

Hamilton Island Holiday Rentals

Thank you for booking and staying on Hamilton Island with HamoRent. Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

R-45-

Hamilton Island also has its own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on **07 4946 5390**

* Lucas →
* Neri →
* 206

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Please note / on arrival one glass has a crack in it its on the bar shelf

Guest Name William Newman **Apartment** Lagoon 206

Arrival Date 26/10/13 **Departure Date** 03/10/13

How would you rate the following:

- Reservation Experience
- Valet Service
- Accommodation
- Cleanliness
- Buggy Condition
- Maintenance
- Overall Satisfaction
- Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No

Yes

Would you recommend HamoRent to your friends? No

No

Yes

Please specify why:

Other Comments:

New got to the bottom of the clicking/ticking sound in second bedroom which was intermittent, and mainly in the evening

We think it is coming from unit below ceiling?

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Guest Name *Kay Harkness* **Apartment** *Lagoon 206*
Arrival Date *21/10/13* **Departure Date** *25/10/13*

How would you rate the following:

Reservation Experience
 Valet Service
 Accommodation
 Cleanliness
 Buggy Condition
 Maintenance
 Overall Satisfaction
 Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why:

Other Comments:

Beautiful apartment in a top spot.

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Guest Name *Kim Geary* **Apartment** *Lagoon 206*
Arrival Date *25/10/13* **Departure Date** *28/10/13*

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	<input checked="" type="checkbox"/>			
Valet Service	<input checked="" type="checkbox"/>			
Accommodation	<input checked="" type="checkbox"/>			
Cleanliness	<input checked="" type="checkbox"/>			
Buggy Condition	<input checked="" type="checkbox"/>			
Maintenance	<input checked="" type="checkbox"/>			
Overall Satisfaction	<input checked="" type="checkbox"/>			
Value for Money	<input checked="" type="checkbox"/>			

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
 Would you recommend HamoRent to your friends? No Yes

Please specify why: *Hassle free Thank you.*

Other Comments:
*main bathroom door could use some
 wd 40 - bit noisy opening + closing*

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