

Thank you for booking and staying on Hamilton Island with HamoRent.  
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on **07 4946 5390**

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards.

This information may also be put on our website Testimonials.

**Guest Name** RENAE BECKETT      **Apartment** FRANGIPANI 208  
**Arrival Date** 22-11-15      **Departure Date** 29-11-15

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent?      No       Yes

Would you recommend HamoRent to your friends?      No       Yes

Please specify why:

Other Comments: The accommodation was excellent well located and great views. The service & friendly staff was also excellent. We couldn't fault a thing. The buggy was definitely a bonus!!  
Thank you.

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

**Guest Name** William Sullivan **Apartment** Frangipani Lodge 208  
**Arrival Date** 13/9/15 **Departure Date** 18/9/15

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No  Yes

Would you recommend HamoRent to your friends? No  Yes

Please specify why:

Other Comments:

LOOKING FWD TO COMING BACK TO 208!!  
HAMO RENT CUSTOMER SERVICE IS EXCELLENT, ALWAYS  
KEPT US INFORMED

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Note. DVD Controller in living room does not work & Battery covers on the other controllers are broken.

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**Guest Name** Peter Reinbach **Apartment** F208  
**Arrival Date** 14/11/15 **Departure Date** 22/11/15

How would you rate the following:

	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation	✓			
Cleanliness	✓			
Buggy Condition	✓			
Maintenance	✓			
Overall Satisfaction	✓			
Value for Money	✓			

Would you book your next holiday to Hamilton Island with HamoRent? No  Yes *have already*

Would you recommend HamoRent to your friends? No  Yes

Please specify why: *Efficiency & friendliness + very prompt service*

Other Comments: *Would like to attend a repeat of the noisy pool party (Frangipani pool) which went to the early hours of the morning last night (Friday 20th). Love the new bath towels & beach towels! Hamo + Frangipani 208 have become a second home to us.*

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

*Thank you!*

PTO

*Peter + Fay R.*