

Thank you for booking and staying on Hamilton Island with HamoRent.
Below is some helpful information for you.

Checkout is generally **10am**, however if our booking schedule permits, we'll do our best to try and give you a later checkout.

One of our friendly staff will call you the day before you depart to advise you of the time. Please be ready with your bags at the front door at the specified time and ensure your apartment is left clean and tidy.

You will be driving the buggy back to the airport while we take your luggage.

If there is an **Emergency** while you're here on Hamilton Island please call **000**

Hamilton Island also has it's own switch board and by calling them on 07 4946 9999 you can be put through to most island businesses.

If you have queries please don't hesitate to contact us on 07 4946 5390

Dear Guest,

We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name Louise Malizia **Apartment** Lagoon Lodge 006
Arrival Date 26.12.2015 **Departure Date** 2.1.2015

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
✓			
	✓		
✓			
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes

Would you recommend HamoRent to your friends? No Yes

Please specify why: Easy & great location

Other Comments:

Thank you for taking the time to complete the form.

We hope you enjoyed your holiday and look forward to seeing you again.

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Dear Guest,
We'd appreciate your comments to help us continue to provide the highest of standards. This information may also be put on our website Testimonials.

Guest Name ANGELA COSGRIFF Apartment Lagoon Lodge 056
Arrival Date 30/11/2015 Departure Date 05/12/2015

How would you rate the following:	Excellent	Good	Fair	Poor
Reservation Experience	✓			
Meet and Greet Service	✓			
Accommodation		✓		
Cleanliness		✓		
Buggy Condition		✓		
Maintenance		✓		
Overall Satisfaction	✓			
Value for Money		✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why: Great service!

Other Comments: Fantastic stay. Thanks! ☺
Some dishes were dirty when we arrived - pots especially
BBQ needs a clean as dyeing possum under cover - we didn't use it.

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Guest Name Mark Davies **Apartment** Lagoon Lodge 006
Arrival Date 7-1-2018 **Departure Date** 11-1-2018

How would you rate the following:

Reservation Experience
Meet and Greet Service
Accommodation
Cleanliness
Buggy Condition
Maintenance
Overall Satisfaction
Value for Money

Excellent	Good	Fair	Poor
✓			
✓			
	✓		
	✓		
	✓		
	✓		
✓			
	✓		

Would you book your next holiday to Hamilton Island with HamoRent? No Yes
Would you recommend HamoRent to your friends? No Yes

Please specify why:

Always an easy & pleasure service & stay

Other Comments:

Apartment a little tired, could do with a spruce up. But thoroughly enjoyed, island is beautiful.

HamoRent is a great service

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